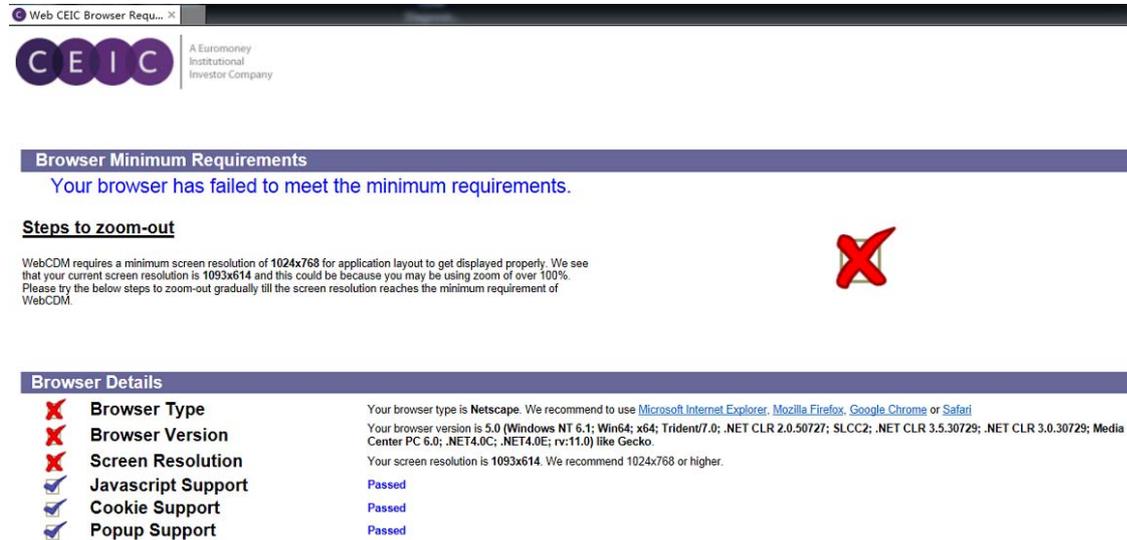


CEIC 数据库访问常见问题

1. 浏览器出现不满足最低需求提示。请在浏览器查看里，将缩放改为 100%，再刷新页面。



The screenshot shows the CEIC website with a message: "Your browser has failed to meet the minimum requirements." Below this, there are "Steps to zoom-out" instructions and a "Browser Details" section. The details list several failed checks: Browser Type (Netscape), Browser Version (5.0), and Screen Resolution (1093x614). Other checks like Javascript Support, Cookie Support, and Popup Support are marked as "Passed". A large red 'X' is placed over the error message area.

Browser Minimum Requirements
Your browser has failed to meet the minimum requirements.

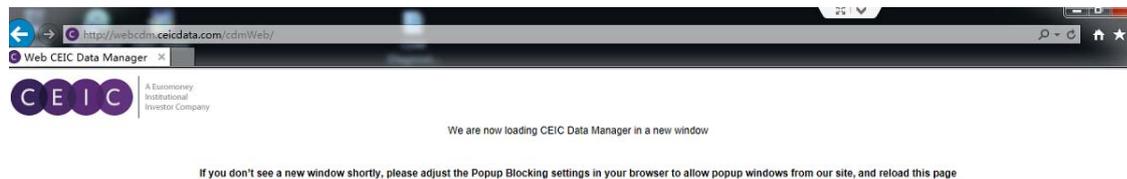
Steps to zoom-out

WebCDM requires a minimum screen resolution of 1024x768 for application layout to get displayed properly. We see that your current screen resolution is 1093x614 and this could be because you may be using zoom of over 100%. Please try the below steps to zoom-out gradually till the screen resolution reaches the minimum requirement of WebCDM.

Browser Details

	Browser Type	Your browser type is Netscape. We recommend to use Microsoft Internet Explorer , Mozilla Firefox , Google Chrome or Safari
	Browser Version	Your browser version is 5.0 (Windows NT 6.1; Win64; x64; Trident/7.0; .NET CLR 2.0.50727; SLCC2; .NET CLR 3.5.30729; .NET CLR 3.0.30729; Media Center PC 6.0; .NET4.0C; .NET4.0E; rv:11.0) like Gecko.
	Screen Resolution	Your screen resolution is 1093x614. We recommend 1024x768 or higher.
	Javascript Support	Passed
	Cookie Support	Passed
	Popup Support	Passed

2. 弹出窗口被阻止。请在下方用于此站点的选项里选择总是允许。

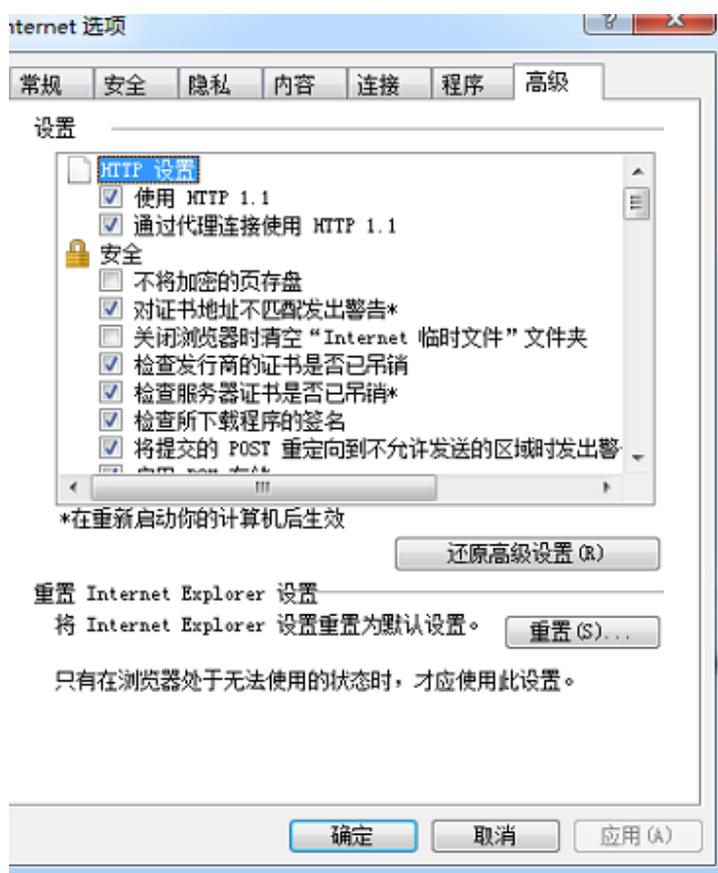


The screenshot shows a browser window with the URL "http://webcdm.ceicdata.com/cdmWeb/". Below the browser window, there is a message: "We are now loading CEIC Data Manager in a new window. If you don't see a new window shortly, please adjust the Popup Blocking settings in your browser to allow popup windows from our site, and reload this page."



The screenshot shows a dialog box from Internet Explorer: "Internet Explorer 阻止了一个来自 webcdm.ceicdata.com 的弹出窗口。" (Internet Explorer blocked a popup window from webcdm.ceicdata.com). The dialog has two buttons: "允许一次(A)" (Allow once) and "用于此站点的选项(O)" (Options for this site).

3. JavaScript 错误提示，Null 为空或不是对象。这个错误只是发生在 IE 浏览器中，请在工具-》Internet 选项-》高级里，点重置按钮，重置 IE 设置。重新启动 IE 浏览器，打开对 CEIC 网站的弹出窗口，就可以正常访问 CEIC 数据库了。



4.Web CDM 支持以下几种浏览器。

1 Internet Explorer v6.0 to v11.0

2 Mozilla Firefox v2.0 to v20

3 Google Chrome v26

4 Safari v5

IE 10 及以上，请将 webcdm 页面设置为可兼容性视图访问。

请注意，所有浏览器都需要允许*.ceicdata.com 网站弹出窗口，缩放设置为 100%